

DEC 18 2008

Appl. No. 10/820,132

Reply to Office Action of Aug. 19, 2008

**Amendment to the Claims**

This listing of claims will replace all prior versions, and listings, of claims in the application:

**Listing of Claims:**

**Claim 1 (currently amended):**

A system for a remote user having access to a remote voice communication system at a first location to implement user-defined telephony features, including receiving and placing of a call, in an integrated communications platform at a second location, comprising:

a personal assistant (PA) for processing said user-defined features on said integrated communications platform; and

an Internet-enabled appliance located at the first location, the appliance comprising a remote policy application (RPA) for communicating with the personal assistant (PA), the RPA connects with the PA to authenticate the remote user and notify the PA of the remote user's location information comprising a type of call answer service available at the first location, in response to which said personal assistant (PA) reviews the user-defined features and effectuates connection of the call to the first location in accordance with the call answer service provided during authentication, whereby connection of the calls continues to the first location for as long as the user remains authenticated to the PA.

**Claim 2 (original):** A system as claimed in claim 1, further comprising a first SIP Agent connected to said remote policy application (RPA) and a second SIP Agent connected to said personal assistant (PA) for effecting communication using SIP messages between said remote policy application (RPA) and said personal assistant (PA) over the Internet.

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**Claim 3 (currently amended):**

A method for a remote user having Internet access via a remote policy application (RPA) and voice access via a remote voice communication system to implement user-defined telephony features from a remote location, including receiving and placing of a call, via a Personal Assistant (PA) in a local integrated communications platform (ICP), comprising:

logging into the PA by communicating user authentication and remote location information from said remote policy application (RPA) to said personal assistant (PA) over the Internet, said remote location information comprising a type of call answer service available at the remote location;

placing a call from the remote location by communicating destination information from the RPA to the PA, wherein the PA directs the local ICP to connect the call;

receiving a call at the remote location by forwarding the call from the local ICP to the remote location upon a command from the PA and in accordance with the call answer service provided during authentication, wherein the command is sent when the receiving call is determined appropriate for receipt pursuant to the user-defined telephony features; and

maintaining the remote placing and receiving of the calls for so long as the PA remains logged in.

**Claim 4 (original):** A method as claimed in claim 3, further including generating a graphical user interface for said remote user to enter said user authentication and location information.

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**Claim 5 (previously amended):** A method as claimed in claim 3, wherein said placing of a call comprises said personal assistant (PA) sending a call request over the Internet to said remote policy application (RPA), wherein said call request contains calling party identification information, and initiating a voice call from said local integrated communications platform to the remote voice communication system using said location information.

**Claim 6 (original):** A method as claimed in claim 5, wherein said initiating of said voice call from said local integrated communications platform to the remote voice communication system further comprises dialing a public directory number identified in said location information for said remote voice communication system.

**Claim 7 (original):** A method as claimed in claim 5, wherein said initiating of said voice call from said local integrated communications platform to the remote voice communication system further comprises:

dialing a contact number identified in said location information for an auto-attendant at the remote voice communication system;

upon call answer by said auto-attendant out-pulsing a directory number (DN) identified in said location information of a telephone for said remote user;

connecting an automatic speech recognizer (ASR) in said local integrated communications platform for listening to detect a code word spoken by the remote user upon answering; and

upon detecting said code word providing a voice channel over said PSTN to provide service to the remote user.

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**Claim 8 (original):** A method as claimed in claim 5, wherein said initiating of said voice call from said local integrated communications platform to the remote voice communication system using said location information further comprises:

dialing a contact number identified in said location information for an attendant at the remote voice communication system;

detecting at said local integrated communications platform the end of an audible ringing signal indicative of call answer by said attendant;

repetitively playing a voice announcement indicating a desire to be connected to a telephone identified in said location information for said remote user;

detecting at said local integrated communications platform a further audible ringing signal indicative of the call being placed to said telephone by said attendant;

connecting an automatic speech recognizer (ASR) in said local integrated communications platform for listening to detect a code word spoken by the remote user upon answering; and

upon detecting said code word providing a voice channel over said PSTN to provide service to the remote user.

**Claim 9 (previously amended):** A method as claimed in claim 3, wherein said placing of a call comprises said remote policy application (RPA) sending a call request over the Internet to said personal assistant (PA), initiating a voice call from said local integrated communication platform to the remote voice communication system using said location information, and upon call answer by said remote user transferring the call within said local integrated communications platform to a directory number (DN) identified in said location information.

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**Claim 10 (previously presented):** A method as claimed in claim 3, further comprising validating said user authentication information before establishing said voice connection.

**Claims 11 - 12 (cancelled)**

**Claim 13 (previously amended):** A method as claimed in claim 4, wherein said placing of a call comprises said personal assistant (PA) sending a call request over the Internet to said remote policy application (RPA), wherein said call request contains calling party identification information, and initiating a voice call from said local integrated communications platform to the remote voice communication system using said location information.

**Claim 14 (previously amended):** A method as claimed in claim 4, wherein said placing of a call comprises said remote policy application (RPA) sending a call request over the Internet to said personal assistant (PA), initiating a voice call from said local integrated communications platform to the remote voice communication system using said location information, and upon call answer by said remote user transferring the call within said local integrated communications platform to a directory number (DN) identified in said location information.

**Claims 15-20 (cancelled)**

**Claim 21 (new):** The system of claim 1, wherein said type of call answer services comprises one of direct dial number, auto attendant, or human receptionist.

**Claim 22 (new):** The method of claim 3, wherein said type of call answer services comprises one of direct dial number, auto attendant, or human receptionist.

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